# Swiss federal SME support scheme & Credit Suisse



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May 14, 2020

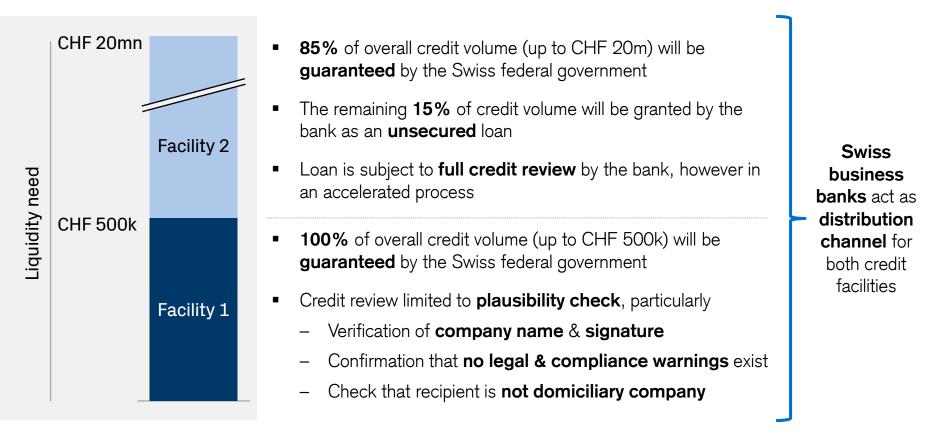
## Swiss federal SME support package Context & timeline



- As the bank for entrepreneurs, we are here for our clients even in difficult times, to find solutions for their individual situation together.
- We have worked with the Swiss federal government and other banks to develop measures to provide rapid and uncomplicated support for Swiss businesses affected by the coronavirus crisis.
- The support scheme is defined at the federal level, it is approved by the Finance Delegation of the Federal Assembly & contains in particular a bridging loan mechanism
- As a bank, we are thus **living up** to our **responsibility** as a provider of credit to the Swiss economy, even in these times.
- In addition to the federal support package, we are also participating in guarantee programs at the cantonal level. We also offer additional support to businesses with the possibility of temporarily suspending amortization payments, mortgage or leasing installments.



## Swiss federal SME support package Two credit facilities to bridge liquidity shortages



- Overall funding from both facilities limited to 10% of company turnover
- Guarantee activation via submission of application form to central repository<sup>1</sup>

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### Swiss federal SME support scheme Structure of available lending facilities

#### Covid 19 credit

Up to CHF 0.5 Mio.



#### Covid 19 credit plus

CHF 0.5 Mio. - CHF 20 Mio.



Purpose	<ul> <li>Goal is to bridge SME liquidity constraints</li> <li>May not be used for capital investments, dividends or merger &amp; acquisition financing</li> </ul>	<ul> <li>Goal is to bridge liquidity constraints</li> <li>May not be used for capital investments or merger &amp; acquisition financing</li> </ul>
Target Group	<ul> <li>Swiss domiciled sole proprietorships, partnerships or legal entities ("companies"), founded<sup>1</sup> before March 1st</li> <li>No more than CHF 500 Mio. turnover</li> </ul>	<ul> <li>Swiss domiciled sole proprietorships, partnerships or legal entities ("companies"), founded before March 1st</li> <li>No more than CHF 500 Mio. turnover</li> </ul>
Structure	<ul> <li>Credit fully guaranteed from CH government (Nominal credit amount + 1 year interest)</li> </ul>	<ul> <li>85% of credit guaranteed from CH government (Nominal credit amount + 1 year interest)</li> <li>Remaining unsecured 15% of credit remains with the Bank</li> </ul>
Pricing	<ul> <li>Interest rate fixed at 0% p.a. guaranteed for the next 12 months</li> </ul>	<ul> <li>CH government guaranteed credit amount interest rate fixed at 0.5% p.a. for the next 12 months</li> <li>Based on credit rating, up to 2.5% p.a. for the unsecured part of the credit</li> </ul>
Amount	<ul><li>Up to 10% of yearly turnover</li><li>Max. CHF 0.5 Mio.</li></ul>	<ul> <li>Up to 10% of yearly turnover</li> <li>CHF 0.5 Mio. – max CHF 20 Mio. per counterparty (amount from Facility 1 included)</li> </ul>
Process	<ul> <li>Credit request plausibility checks (front)</li> </ul>	<ul> <li>Full credit process</li> </ul>



1 In the event of the commencement of business activities on 1 January 2020 or later or in the event of a longer financial year following the foundation in 2019, the lower of a) 3x the net wage total for a financial year; and b) CHF 500,000 for a financial year shall be regarded as revenue.

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# Credit Suisse planned, designed and implemented fully digital client journey and internal processes in < 1 week

< 1 week to build, implement & launch program < 48 h to create & deliver training materials in 4 languages

50+ number of employees Involved in task force Key success factors

- Highly committed project task force with 50+ people drove implementation & communication via dedicated working groups & work streams – 100+ colleagues involved in delivering solution to our clients
- New & fully digital credit process developed & implemented within less than one week enabled quickest processing time among peers – significantly fast tracked credit review process for facility 2 established
- Easy-to-use & self-explanatory support & training materials in four languages created & delivered to front staff within less than 48 hours leveraging targeted communication & dedicated SharePoint website



# Very positive client feedback on both response & processing time, as well as user journey...

Wow, that was **really fast!** (...) I have never before seen such efficient cooperation between government and the banking sector. (...) this measure is a **huge relief** to our business at this time.

Ich bin **stolz** auf euch und den Finanzplatz Schweiz, der uns in diesen Zeiten zur Seite steht. Da können sich andere Länder mal ein **Beispiel** nehmen.

(...) Ich bin **stolz** auf meine Hausbank und "mini" SKA. (...) Wir wissen das sehr zu **schätzen**.

Merci auch an Eure ganze **Organisation**! Es ist der **Wahnsinn**, was Ihr auf die Beine gestellt habt!



